

Riverside Oaks News



Riverside Oaks E-News for Members & Registered Players

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Riverside Oaks

Welcome to the first edition of our Riverside Oaks Member E News, a bi monthly communication to keep all Members and Registered Players updated on the happenings at Riverside Oaks.

Since Nanshan (Aust) Golf Resort Pty Ltd acquired the Riverside Oaks course and associated land in August 2009, efforts have been made to reinvigorate the club and course.

The renovations of the clubhouse are now complete with all internal and external areas repainted, the Men's Locker Rooms tiled, new televisions installed in the Brasserie and Golf Shop. In addition the Lodge, our on site accommodation for groups has also been refurbished with the staircase and pool decks now repaired.

On the golf course, fertiliser and weed killer applications have resumed, new course signage and furniture has been installed and with an increased maintenance crew and new equipment on order, the quality of the playing surfaces will steadily improve.

If you have played the course recently, you will notice that work has commenced on the new Practice Range. The work requires a relocation of the 9th green and 1st tees. It is planned that the new 1st tee will come into play later next month with the new 9th green and new Practice Range early 2010. Work has also commenced at the back of the 12th tee for the next residential stage and there are plans to build two more lodges in 2010.

Nanshan have appointed Troon Golf to manage day to day operations at Riverside Oaks. Members will receive additional member benefits being part of the Troon family which are detailed later in this newsletter. For more information on Troon Golf visit their website on www.troongolf.com.au

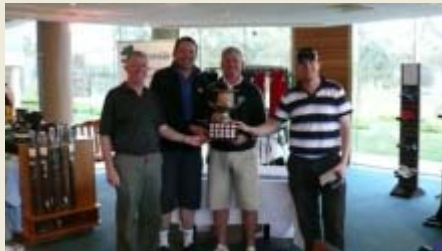
We thank all members for their feedback from the recent questionnaire. The comments and feedback are invaluable and we

have summarized the main results later in this newsletter.

We thank all members and registered players for their support during this transitional period and we look forward to updating you on the continued progress of Riverside Oaks.

Sincerely,

Mark Holland
General Manager



CLUB CHAMPIONSHIPS

The Riverside Oaks Club Championships took on a new look for 2009 with a 36 hole Match Play Final being added to the mix. The new format was well received by all participants with a strong field contesting all grades. With the course being set up as hard as it possibly can be over the 3 days, it was quite an achievement for all those who qualified in the top four in their respective grades.

The final was played the following Saturday with all the morning matches finishing quite early. It was good to see that most of the afternoon matches going down to the wire with two groups even needing to play a couple of play off holes. The standard of golf and the integrity by which it was played was top quality in all grades, with some great battles taking place with a growing gallery looking on. The winners were as follows:

A Grade - **Matthew Horton**

A Reserve - **Gregory Hall**

B Grade - **Gareth Evans**

C Grade - **Brendan Parnell**

We would like to thank Callaway Golf for their sponsorship and their ongoing support of Riverside Oaks as well as thank all those who participated and supported the event. We look forward to unveiling a range of new events over the summer months.

MEMBER FEEDBACK

We appreciate the feedback from the 207 responses from the Member Questionnaire sent in September.

The main findings from the Survey are as follows:

- ▣ Members are getting value for money under current Registered Player and Golf Australia membership system
- ▣ Enhanced rewards program should be considered for those who play more than the minimum 12 games per annum and achieve Gold status
- ▣ More varied competitions especially on weekends e.g. Medal Rounds, Foursomes and 4 Ball
- ▣ A greater variety of food and beverage options in the Brasserie at reasonable costs
- ▣ A permanent food and beverage station on course e.g. BBQ after 9 holes
- ▣ Introduction of lesson programs, with member preferred rates
- ▣ The continuation of improving the course condition, especially bunkers and fairways
- ▣ Introduction of reciprocal benefits with other courses including Troon clubs in NSW
- ▣ Blocking off times on weekends for member competition play to improve speed of play issues
- ▣ Introduce a variety of social events at the club in order to create a more "family" atmosphere

Club Management is reviewing the comments and suggestions and where appropriate will implement many of the recommendations made.

Congratulations to **Stuart Bromwich** for winning the Callaway Driver that formed part of the Lucky Draw for all members

responding.

MEMBERSHIP

The Riverside Oaks Registered Player, Membership & Gold Card Programs are unique to the Sydney golf market and have certainly proven to be successful. This has been reinforced thru the Member Questionnaires that were returned. The programs will form a large focus of the marketing initiatives over the coming months in efforts to increase membership levels.

We wish to advise all members and registered players of new initiatives to increase patronage of Riverside Oaks:

a) Expired Members

To encourage registered players whose membership has lapsed into rejoining again, we are offering a one time offer to renew by December 18 2009 and any penalty fees that may have been due will be waived.

b) Current Riverside Oaks Members

Membership benefits are being enhanced with a 50% voucher for 2 persons being given upon renewal together with a Riverside Oaks Members Bag Tag.

c) Reciprocal Rights

From January 1st 2010, Riverside Oaks members will receive preferred rates at other Troon courses thru the Troon Advantage Program. Courses in NSW include Kooindah Waters, Pacific Dunes and Twin Creeks.

d) Member Referral Program

To encourage members to refer new members to the club, a Member Referral Program is being introduced to reward the referring member.

The program will be in place until March 31 2010 with the referring member receiving a dozen Callaway Warbird plus golf balls for each successful referral. (Note conditions apply).

[Click here to download a referral form](#) or request a form from the Golf Shop.

e) Gold Card

Members and registered players have the opportunity of becoming a Gold Card holder through frequent play at Riverside Oaks.

Once you have accumulated 12 games over a period of 12 months or less, you will automatically qualify for Gold Card status. Gold Card status is then maintained by playing 18 times over an 18 month period.

What are the benefits?

1. Further discounted green fee on each visit
2. A Riverside Oaks Gold Card bag tag upon reaching Gold Card status (new benefit)
3. Complimentary range balls
4. Invitation to the annual Riverside Oaks Gold Card Christmas Celebration, this year scheduled for Tuesday 15th December 2009



STAY & PLAY

Looking for a break away?

Members are invited to consider accommodation options in either the Lodge or our Golf Villas.

Stay & Play Packages include:

- ▣ 9 holes of championship golf on arrival (after 2pm)
- ▣ Self cook BBQ dinner
- ▣ Accommodation at The Lodge or Golf Villas
- ▣ Continental breakfast
- ▣ 18 holes of championship golf

- Use of shared motorised golf carts
- Additional 9 or 18 holes on same day at no additional cost, subject to availability

Bonus Special Offer!

Book & enjoy your weekday Golf Villa Stay & Play before 31 March 2010 & receive a complimentary one night weekday extension including breakfast.

For more information please contact Natalie Stratford on (02) 4560 2300.

MEMBERS GOLF SHOP SPECIAL

Spend \$100.00 in Golf Shop on merchandise in one purchase, before the end of January 2010, and receive a free logoed Riverside Oaks cap valued at \$25.00



CHRISTMAS PARTIES

With Christmas almost upon us, Riverside Oaks offers the perfect setting to celebrate the festive season with an array of Christmas party packages. Our dedicated team can tailor your Christmas party package with optional golf packages.

More information on packages can be found on the web, or by contacting Natalie Stratford on 02 4560 3214.

CHRISTMAS DAY

Spend more time with the family and less time in the kitchen at Riverside Oaks this Christmas. Enjoy our Seafood Buffet Christmas Day Lunch in our Lounge Dining Room offering stunning panoramic views of the course.

Bring the family along to meet Santa and enjoy the extensive menu our Executive Chef Andrew Ralph has put together which will include full seafood, turkey and all the trimmings, children's buffet and desserts. Also included in the cost are house wines, champagne, draught beers, soft drinks and juice.

For only \$115 per adult, \$70 for 13-17 years and \$35 or 5-12 years and children under the age of 4 free of charge;

[Click here for a copy of the menu](#), or for more information please contact Kate Vallis on 02 4560 3200



NSW SOCIAL GOLF CLUB CHAMPIONSHIPS

Entries are still open for the inaugural NSW Social Golf Club Championships (NSW SGCC). The event details are:

- When: Sunday November 29 □ 7:30am two tee start
- Where: Riverside Oaks Golf Course
- Lunch: BBQ Buffet after golf is included
- Prizes: Over \$10,000 of prizes and giveaways
- Event: Individual stableford with separate divisions for teams of two & teams of four
- Entry: \$125 per person (inc cart & lunch)

Notes:

- The event entry forms are attached. Either return via the details supplied, or simply email the required entry details to us, no later than Wednesday 25th November.
- Every handicapped player is entered in the individual event and there are separate divisions & prizes for team entries for two and four players.
- Note that the team of four category is the premier division.

- Players without an official handicap are welcome to play, but will not be eligible for the major prizes.
- Multiple entries from each club are permitted.
- There is event info on the [NSW SGCC website](#)

For more information please contact Elly Hazell on 02 4560 3200.



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